

## **Renters should print and retain this page**

### Uncle Ben's RV – Information for RV Renters:

- \$250.00 booking deposit is required on all rentals. All deposits are non-refundable.
- The final amount of the rental must be paid in full by the time of departure with a security deposit of \$3000.00 on a valid, personal credit card and driver's license.
- Insurance deductible is for accidents with a police report. The renter is responsible for willful damage or neglect. All prices include insurance (\$3000.00 deductible) – (can buy deductible down to \$1500.00 for \$10.00 per day, \$1000.00 for \$15.00 per day, and \$250.00 for \$20.00 per day on trailers and 5<sup>th</sup> wheels).
- Glass damage is not covered by our deductible.
- Security deposits will be refunded upon return of a clean and undamaged unit.
- All units must be returned at the time specified by the rental agent. Failure to return on time may result in a fine equal to a one week rental charge.
- Renter must book for seven (7) days or more to pre-book a rental unit.
- Rentals of less than seven (7) days (Short Term) can be booked by calling for availability.
- Short Term rentals can only be booked on a last minute basis or unless rental calendar shows less than a one week availability.
- Surcharge for rentals 4 days or less is an additional \$30.00 per day plus GST for Trailers and Fifth Wheels.
- Hitch rental is \$5.00 per day up to the maximum of \$75.00
- Travel to Mexico is prohibited.
- Extensive gravel road travelling is not permitted.
- Uncle Ben's RV retains the right to refuse any rental customer.
- Pick-up time is between 1:00 pm and 4:00 pm and drop off time is by 11:00 am.
- No Saturday or Sunday pick-up; drop-offs or deliveries without prior authorization.
- Minimum age requirement for renting is 21 years of age.
- There is **No Smoking** and **No Pets** allowed in any Uncle Ben's RV rental units.

Units must be returned in clean condition inside and outside. The following charges will apply if not returned as stated:

- Dumping of holding tanks: \$35.00
- Outside Clean: \$75.00
- Inside Clean: \$100.00

Most rental units come equipped with:

- Fridge, furnace and microwave.
- Hot water and shower.
- Roof air conditioning.
- Stabilizer jacks.
- Solar panel system to replenish battery power.
- Water pressure regulator.
- Power cord adaptor.
- Toilet chemical.
- All units with awnings: Awnings are secured, use at your own risk of damaging awning.

Renter should supply all dishes; bedding; camping equipment; **garden hose** to fill water tank and an **extension cord** for power.

The tow vehicle must be equipped with the proper seven-pin plug, wiring and **electronic brake control**. **Hitch ball size is 2 – 5/16 inch and is 22 inches from the ground to top of ball to tow level.**

Fifth wheel units all have the king pin style of hitch.

**\*\* Please call one or two days in advance of your rental to arrange a specific pick-up time.**