

**Renters should print and retain this page.**

**Uncle Ben's RV – Information for RV Renters:**

- \$250.00 booking deposit is required on all rentals - All deposits are non-refundable
- The final amount of the rental must be paid in full by the time of departure with a security deposit of \$3000.00
- Motorhome rentals include 1100 free km's and additional km's are at 32 cents per km
- Insurance deductible is for accidents with a police report. The renter is responsible for willful damage or neglect. All prices include insurance (\$3000.00 deductible) – (can buy deductible down to \$1500.00 for \$10.00 per day, \$1000.00 for \$15.00 per day, and \$250.00 for \$20.00 per day on trailers and 5<sup>th</sup> wheels).
- Glass damage is not covered by our deductible
- Windshield insurance for Motorhomes available for \$14.00 per day
- Security deposits will be refunded upon return of a clean and undamaged unit
- All units must be returned at the time specified by the rental agent
- Failure to return on time may result in a fine of one week rental charge
- All rentals are for one week, minimum
- Renter must book for seven (7) days or more to pre-book a rental unit
- Surcharge for rentals 4 days or less is an additional \$30.00 per day plus GST for trailers and 5<sup>th</sup> wheels and \$60.00 per day plus GST for motorized.
- Rental for 4 days or less is based on availability
- Hitch rental is \$5.00 per day up to the maximum of \$75.00
- Travel to Mexico is prohibited
- Uncle Ben's RV retains the right to refuse any rental customer
- Pick-up time is between 1:00 pm and 4:00 pm and drop off time is by 11:00 am
- No Saturday or Sunday pick-up; drop-offs or deliveries without prior authorization
- Minimum age requirement for Motorhomes is 25 years and Trailers is age 21 years
- There is **no smoking** and **no pets** allowed in any Uncle Ben's RV rental units

Units must be returned in clean condition inside and outside.  
The following charges will apply if not returned as stated:

- Dumping of holding tanks: \$35.00
- Outside Clean: \$75.00
- Inside Clean: \$75.00

Most rental units come equipped with:

- Fridge, furnace and microwave
- Hot water and shower
- Roof air conditioning
- Stabilizer jacks
- Solar panel system to replenish battery power
- Water pressure regulator
- Power cord adaptor
- Toilet chemical
- Some units have a television antenna (TV not supplied)
- All units with awnings: awnings are secured, use at your own risk of damaging awning
- Motorhomes have generators

Renter should supply all dishes; bedding; camping equipment; garden hose to fill water tank and an extension cord for power.

The tow vehicle must be equipped with the proper seven-pin plug, wiring and electronic brake control.

Hitch ball size is 2 – 5/16 inch and is 22 inches from the ground to top of ball to tow level.

Fifth wheel units all have the king pin style of hitch.

**Please call one or two days in advance to arrange a specific pick-up time.**